



***Confirmed COVID-19 Outbreak declared at Shawnessy Community.***

This information is current as of January 1, 2022 at 11:00 a.m.

To all Shawnessy Community residents and primary contacts

Hello,

I am writing to inform you that the Calgary Zone Medical Officer of Health (MOH) has declared Shawnessy Community to be in a Confirmed COVID-19 Outbreak.

This declaration has been made because one resident and one employee have tested positive for COVID-19. One additional resident and one additional employee are currently showing COVID-19 symptoms. They are all self-isolating.

I understand that this development may be unsettling. Silvera continues to be vigilant in protecting all residents and staff as the covid-19 virus and public health orders shifts. Silvera is grateful to public health authorities for their testing protocols and operational directives. We continue to comply with them strictly and in full.

***Actions underway***

- The MOH has directed that individuals confirmed or suspected to have COVID-19 to isolate pending testing results and further development of any symptoms. Dining services will continue to provide meals and refreshments to isolated residents and Active Aging will continue to provide the opportunity for self-directed activities.
- At this point, fully immunized visitors may continue to visit their loved ones at Shawnessy Community.
- For residents isolated to their suites, we will accommodate and support virtual visits, laundry needs, attendance at medical appointments, receipt of deliveries, and opportunities to smoke if required.

- All outbreak protocols are activated; the AHS screening procedures at the community's entrance remain in place; and all employees continue to wear medical-grade masks as well as eye protection where applicable.
- All residents have been provided with the AHS-designed Health Screening Assessment form to support self-screening for symptoms. Residents must monitor themselves regularly for COVID-like symptoms, letting reception know if they have any.
- Residents must wear a mask outside their suites and when anyone enters their suite for any reason (Housekeeping, maintenance & Home care). Mask is taken off only during meal times.
- We are in regular direct contact with the Calgary Zone Medical Officers of Health designates.
- Aligned with the most recent direction from Alberta's Chief Medical Officer of Health, we continue to encourage everyone to keep their circle of contacts small and to take advantage of COVID-19 vaccinations as well as use of Rapid Testing kits, available at local pharmacies.

For your information, the Confirmed COVID-19 Outbreak designation is a category defined by Alberta's Chief Medical Officer of Health as

- Any two individuals (resident or staff) laboratory confirmed to have COVID-19 within a 14 day period. Confirmed case(s) needs to have been in the setting during their incubation period or infectious period

As of this time, we are awaiting further information from AHS regarding testing of residents and staff. We will inform you when we are told when testing will occur will provide you with a daily update about the status of the outbreak.

In the meantime, if you have any questions, you can reach me at [hghoneim@Silvera.ca](mailto:hghoneim@Silvera.ca) or 403-519-4522.

Thank you for your understanding, patience, and support as we work together to manage this situation properly.

Warm regards,

Hanan Ghoneim, Community Manager

cc: Arlene Adamson, CEO